



# Your satisfaction is important to us, please let us help!

If you have any questions or concerns during the installation, our support representatives are available to assist you.

Please call: 1-877-769-3765 or Live Chat at www.raptorseries.com

If you have damaged or missing parts please contact the company you purchased the product from and notify them of the issue right away.



CAUTION: Do not install damaged parts!!!



# Easy Return/Easy Exchange

#### Want to return an item or exchange? Not satisfied with purchase?

No problem. We strongly believe in service after the sale and we stand behind our products and our service to you, our valued customer. There is no problem we can't solve for you!

Items that have been installed and/or damaged after receipt, are no longer in new and ready-to-sell condition and cannot be refunded, replaced or exchanged unless it has a manufacturer defect or was damaged in shipping. In addition, we cannot accept return on items that are not in the original packaging. Items returned in poor condition or having parts missing will not be credited.

Please note: Your request for return or replacement must be initiated within 30 days of delivery of your merchandise.

### Did your order arrive damaged?

Please do not install damaged products. Contact the company you purchased your product from as soon as possible and notify them of the damages. They will make arrangements with you to assist with the problem.

#### Did you order the wrong part or receive the wrong item?

Don't worry. From time to time human error can result in problems with ordering or shipping. Contact the company you purchased your product from as soon as you notice the error. Every company has their own policy on returning parts that have been ordered incorrectly or shipped incorrectly.

In the event that you need to ship your part back to return/exchange, please ship to the warehouse below:

CYC Returns Warehouse 2415 Cathy Lane Jasper, IN 47546



# **Raptor Series Warranty**

### **LIMITED TEN (10) YEAR WARRANTY**

#### For Powder Coated Steel Products

CYC Engineering, Inc. guarantees the original purchaser of our products a limited ten (10) year warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited ten year warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

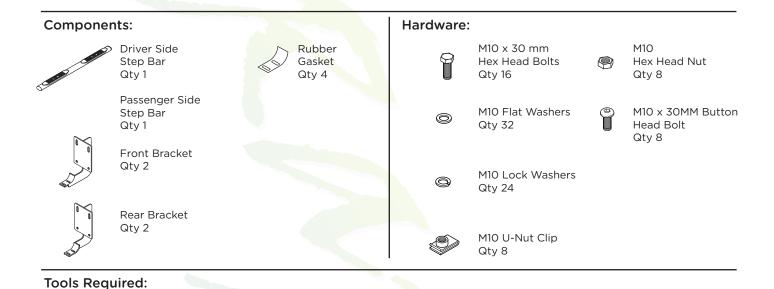
#### LIMITED LIFETIME WARRANTY

#### For Stainless Steel Products

CYC Engineering, Inc. guarantees the original purchaser of our products a limited lifetime warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited lifetime warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

## 5" OVAL BAR





## Torque Specifications:

**RATCHET** 

For Rocker Panel Mount Installations M8 through M12 bolts and nuts are set to 15-20 ft lbs.

**TORQUE** 

WRENCH

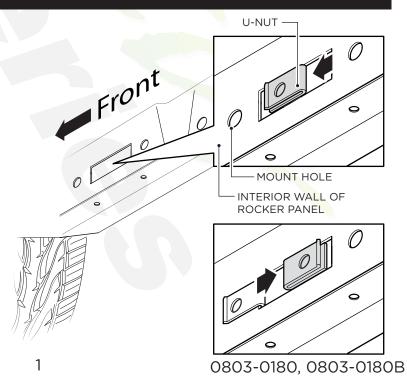
#### Note: When installing the brackets and bars, all hardware must be left loose until all the items are attached.

6MM HEX BIT

17MM SOCKET

- 1. Remove all contents from the package and check stainless steel tubes for any damage. Also, verify that all components and hardware listed above are included before you begin installation.
- **2.** Existing mounting holes are located on the interior wall of the rocker panel. These mounting holes will be used per the following instruction.

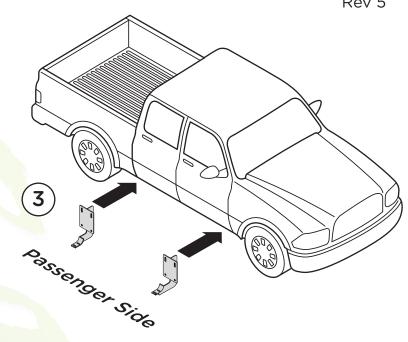
On the vertical wall of each rocker panel, install the U-Nut Clips as shown for both front and rear brackets for the top hole positions of only. Install these U-nut Clips so that the threads are to the inside of the rocker panel. Be careful not to drop the U-Nut Clip inside of the rocker panel.

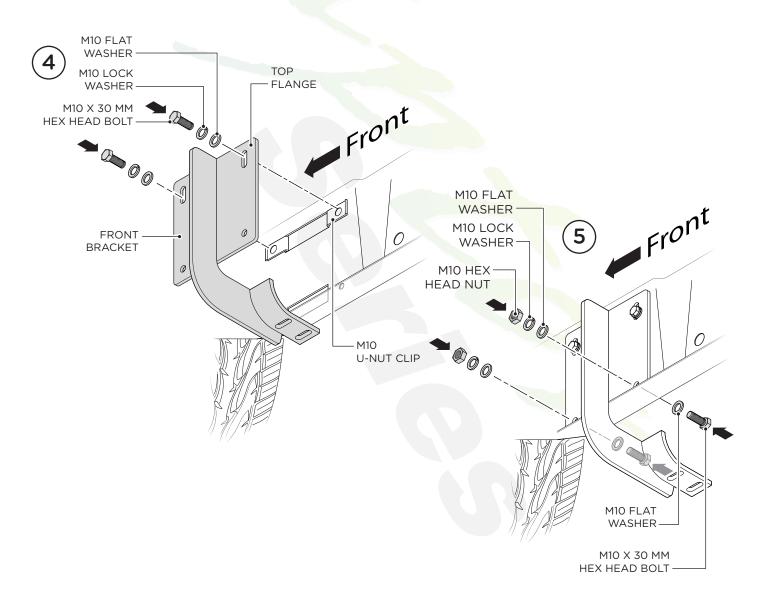


- **3.** On the passenger side of the vehicle, align the Front and Rear Brackets as shown.
- **4.** Install the Top Flange of the Passenger Side Front Bracket by fastening two (2) M10 X 30MM Hex Head Bolts, two (2) M10 Flat Washers and two (2) M10 Lock Washers into the M10 U Nut Clips.

Note: For 2011 & up - only 3 Bolts are required for Front Bracket.

5. Complete the installation of the Front Bracket by using two (2) M10 Hex Head Nuts, four (4) M10 Flat Washer, two (2) M10 Lock Washers and two (2) M10 Hex Head Bolts. Repeat this procedure for the Rear Bracket. Hand tighten all hardware.





**6.** Place the Step Bar and the Rubber Gaskets onto the Brackets. Each Step Bar is marked Driver and Passenger.

**7.** Attach the Step Bar to each Bracket using two (2) M10 x 30MM Button Head Bolts, two (2) M10 Lock Washers and two (2) M10 Flat Washers per bracket.

Tighten until the split lock washer is flat against bracket and snug. DO NOT over tighten and strip the threaded insert in the tube.

Repeat these steps for passenger side installation. When all hardware is in place, everything must be tightened. See Page 1 for Torque Specifications.

STEP BAR

Passender Side

