

# *Raptor* **Series**



**Your satisfaction is important to us, please let us help!**

If you have any questions or concerns during the installation, our support representatives are available to assist you.

Please call: 1-877-769-3765 or Live Chat at [www.raptorseries.com](http://www.raptorseries.com)

If you have damaged or missing parts please contact the company you purchased the product from and notify them of the issue right away.



**CAUTION: Do not install damaged parts!!!**

# Raptor Series

## Easy Return / Easy Exchange

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### **Want to return an item or exchange? Not satisfied with purchase?**

No problem. We strongly believe in service after the sale and we stand behind our products and our service to you, our valued customer. There is no problem we can't solve for you!

Items that have been installed and/or damaged after receipt, are no longer in new and ready-to-sell condition and cannot be refunded, replaced or exchanged unless it has a manufacturer defect or was damaged in shipping. In addition, we cannot accept return on items that are not in the original packaging. Items returned in poor condition or having parts missing will not be credited.

**Please note: Your request for return or replacement must be initiated within 30 days of delivery of your merchandise.**

### **Did your order arrive damaged?**

Please do not install damaged products. Contact the company you purchased your product from as soon as possible and notify them of the damages. They will make arrangements with you to assist with the problem.

### **Did you order the wrong part or receive the wrong item?**

Don't worry. From time to time human error can result in problems with ordering or shipping. Contact the company you purchased your product from as soon as you notice the error. Every company has their own policy on returning parts that have been ordered incorrectly or shipped incorrectly.

In the event that you need to ship your part back to return/exchange, please ship to the warehouse below:

**CYC Returns Warehouse  
2415 Cathy Lane  
Jasper, IN 47546**



## **Raptor Series Warranty**

### **LIMITED TEN (10) YEAR WARRANTY**

#### **For Powder Coated Steel Products**

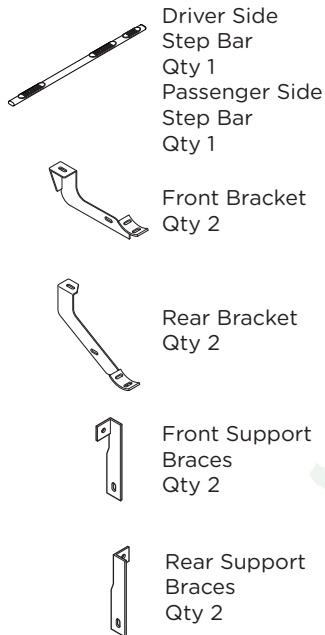
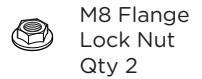
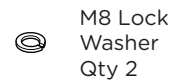
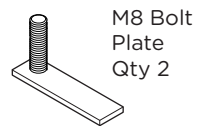
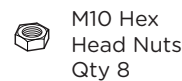
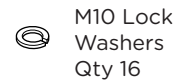
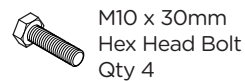
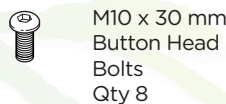
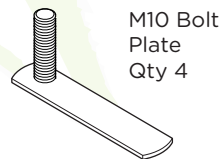
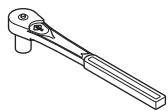
CYC Engineering, Inc. guarantees the original purchaser of our products a limited ten (10) year warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited ten year warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

### **LIMITED LIFETIME WARRANTY**

#### **For Stainless Steel Products**

CYC Engineering, Inc. guarantees the original purchaser of our products a limited lifetime warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited lifetime warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

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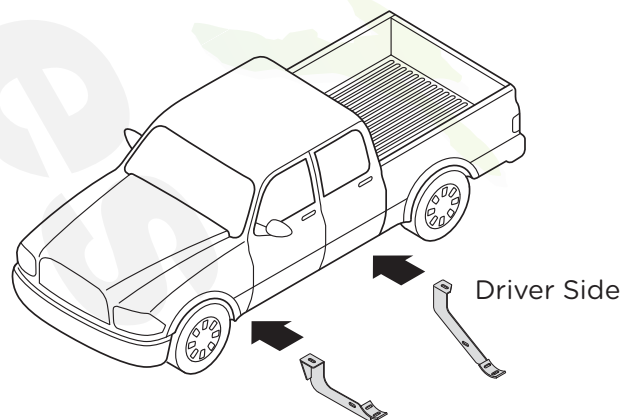
**5" WHEEL TO WHEEL***Raptor*  
**Series****Components:****Hardware:****Tools Required:****Torque Specifications:**

For Cab Mount Installations

Cab Mount bolts are torqued to 70 Ft Lbs. All other M8 through M12 sized bolts/nuts are set to 15-20 ft lbs.

**Note: When installing the brackets and bars, all hardware must be left loose until all the items are attached.**

1. Remove all contents from the package and check stainless steel tubes for any damage. Also, verify that all components and hardware listed above are included before you begin installation.
2. Read installation manual and installation drawing completely. Understand all brackets and bolts before installation.
3. Begin installation on the driver's side. Remove the body mount bolts from the front and rear body mounts underneath cab of truck and discard. (Keep the bushings). Align Front and Rear Bracket as shown.



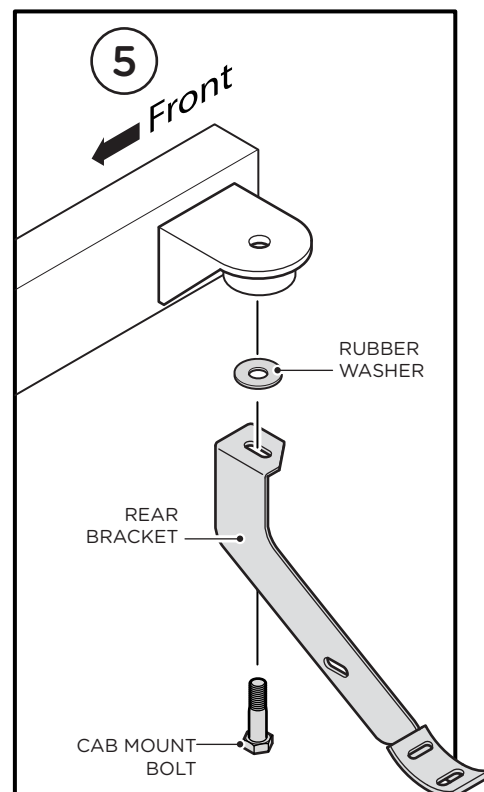
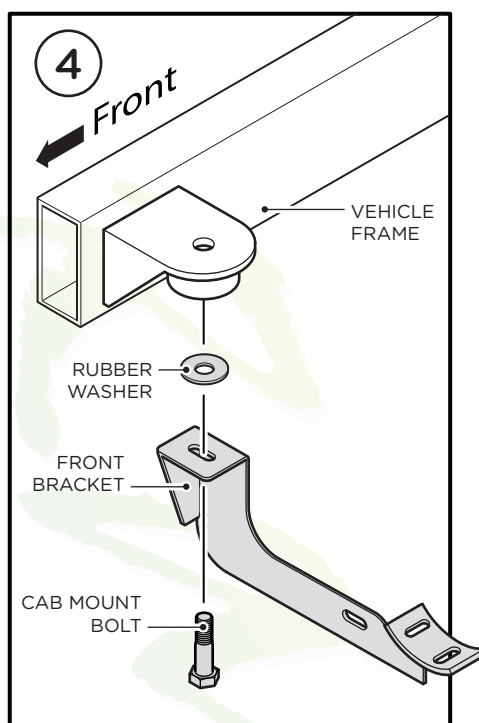
**4.** Install Front Mount Bracket by using one (1) Cab Mount Bolt.

**Note:** Make sure factory bushing is put on the same way is taken off.

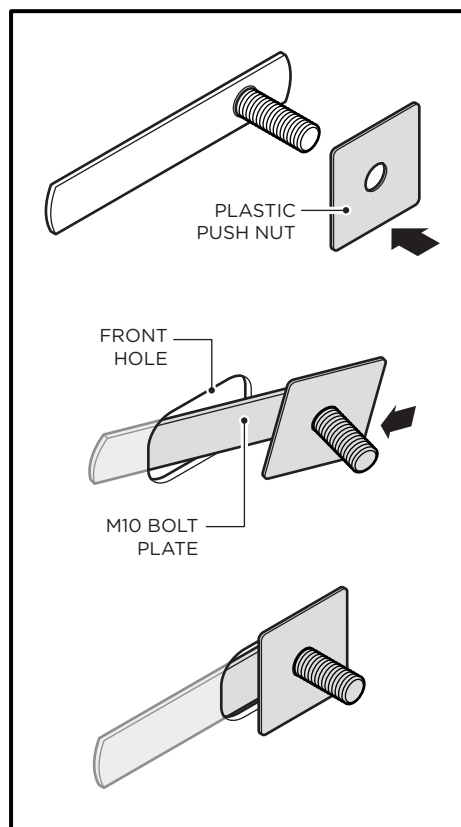
**5.** Install Rear Mount Bracket by using one (1) Cab Mount Bolt.

**6.** Insert one (1) M10 Bolt Plate into the hole on the Rocker Panel. Make sure the Plastic Push nut is on the stud of the Bolt Plate to hold it into place. Repeat this for the front and rear.

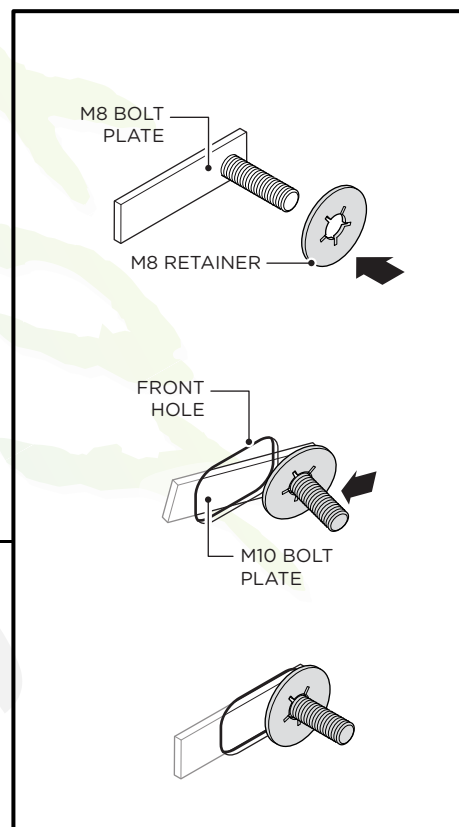
**Note:** If truck has smaller front hole, use M8 bolt plate and hardware to install front support brace.



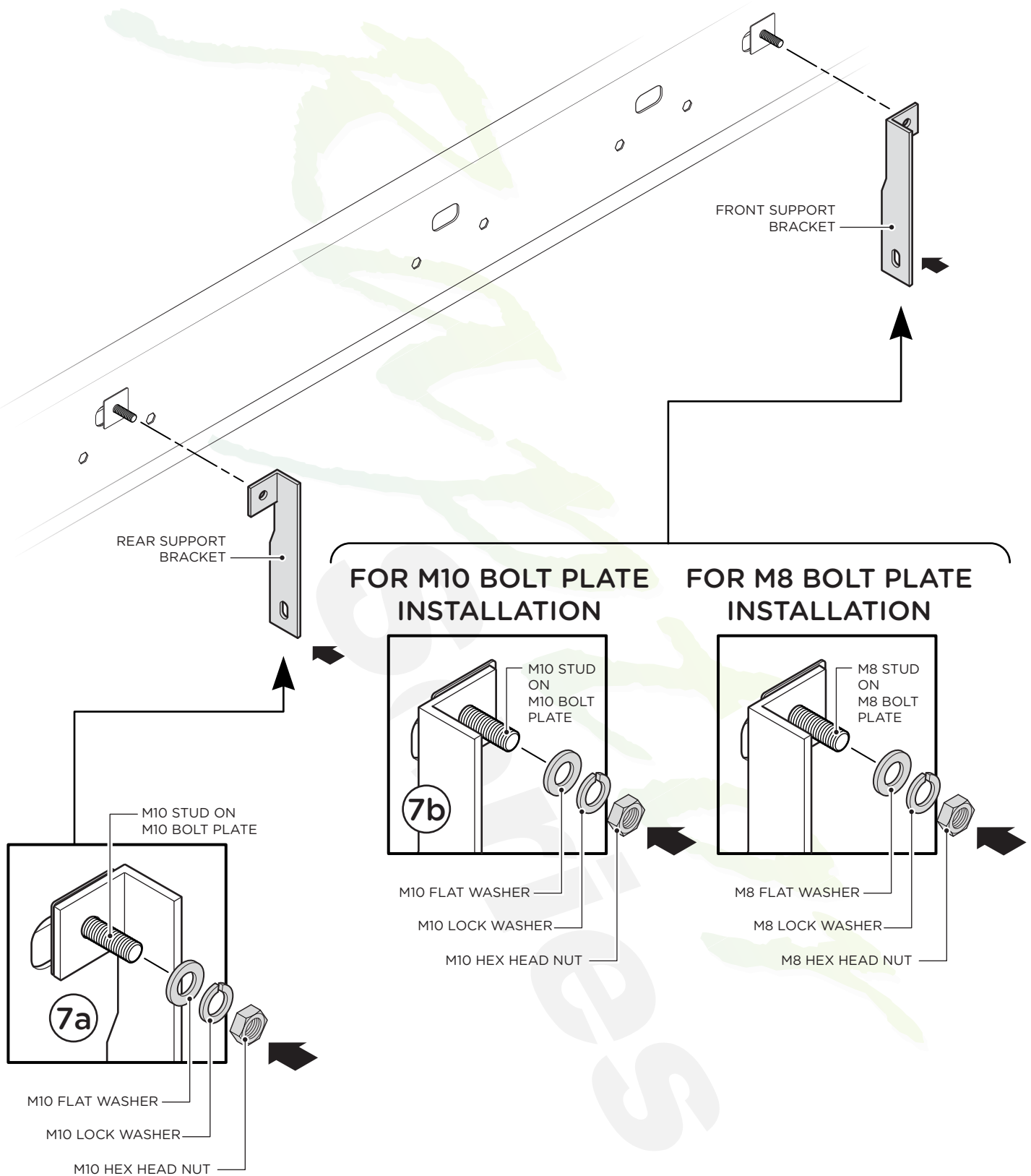
## FOR M10 BOLT PLATE INSTALLATION



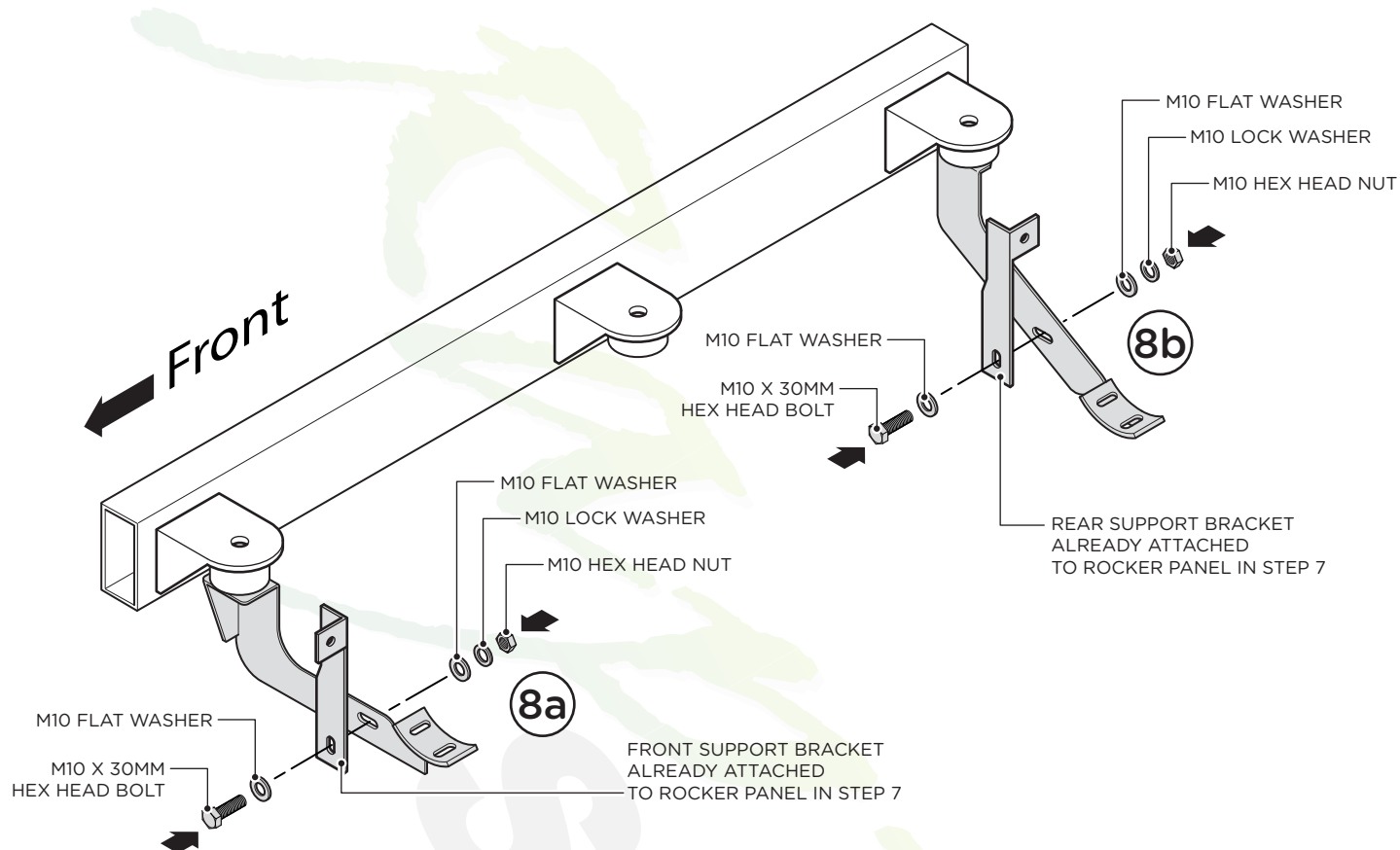
## FOR M8 BOLT PLATE INSTALLATION



**7.** Fasten the Front Support Brace to the M10 Bolt Plate as shown. Secure using one (1) M10 Lock Washer, one (1) M10 Flat Washer and one (1) M10 Hex Head Nut (7a). Repeat this procedure for the Rear Support Brace (7b).



- 8.** Attach the Front Support Brace to the Front Bracket using one (1) M10 Lock Washer, two (2) M10 Flat Washers, one (1) M10 Hex Head Nut, and one (1) M10 X 30MM Hex Head Bolt (8a). Repeat this procedure for attaching the Rear Support Brace to the Rear Bracket (8b).



**9.** Place the Rubber Gaskets onto the Bracket Cradles. Then, place the Step Bar onto the Brackets.

**10.** Secure Step Bar to each Bracket using two (2) M10 Xx 30MM Button Head Bolts and two (2) M10 Lock Washers and two (2) M10 Flat Washers per bracket.

Tighten until the split lock washer is flat against bracket and snug. DO NOT over tighten and strip the threaded insert in the tube.

Repeat these steps for passenger side installation. When all hardware is in place, everything must be tightened. See Page 1 for Torque Specifications.

